## Polly Therapy Cancellation Policy – 2022

Your appointments and well-being are very important to me. I understand that sometimes, unexpected delays can occur, making schedule adjustments. If you need to cancel your appointment, I respectfully request at least 48hrs notice.

If you need to cancel your appointment, please call me on <u>07866 585325</u> or email pollytherapyuk@gmail.com. If necessary, you may leave a detailed voicemail message. I will return your call as soon as possible.

Missed appointments or any appointment changed, altered, moved or cancelled for any reason with less than 24 hours' notice will be charged the full fee.