

Polly Therapy Questionnaire and protocols– 2022

Q1. Are you currently self-isolating due to a COVID 19 health issue within the last two weeks, in line with UK Government advice?

YES – Please rebook the client for when their isolation finished

NO – Proceed to Q2

Q2. Have you had any of the following symptoms in the past 7 days?

A high temperature, a new continuous cough and or a loss of taste/smell

YES – Please rebook the client for when their isolation has finished

NO – Proceed to Q3

Q3. Have you been advised by your GP to ‘shield’ yourself?

YES – Reschedule appointment once shielding is over

NO – Please continue to book the client’s appointment

“If the answer to any of these questions changes on the morning of your appointment please call the clinic immediately to discuss your options and do not attend your appointment”

Please verbally inform your clients of the below protocols.

- **Please do not arrive early for your appointment**
- **Please wait outside the building until you are called in**
- **Please attend your appointment alone**
- **Please bring your own water**
- **Please bring your own mask, if you do not have one they will be available to buy at the clinic if you wish to wear one**
- **Your temperature will be taken before entering the building, if you display a high temperature your appointment will need to be postponed**
- **If you cancel on the day due to displaying any of the above symptoms there will be no cancellation fee**